

**Promo Mechanics – Astoria Palawan**

1. The Promotion is applicable to all Metrobank Peso Visa/Mastercard, Metrobank Vantage Visa/Mastercard, M Free Mastercard, Titanium Mastercard, Platinum Mastercard, World Mastercard, PSBank Credit Mastercard, Toyota Mastercard, Robinsons Mastercard, Rewards Plus Visa, Femme Visa, Femme Signature Visa, Cashback Platinum Visa, Travel Platinum Visa, Travel Signature Visa, Metrobank PRIME, Elite, Premier + Debit, and Metrobank Prepaid cardholders in good credit standing only. The Promotion is not applicable to Metrobank Dollar Mastercard, Metrobank Corporate Card, and ON Internet Mastercard.
2. Qualified cardholders can avail the following offers at Astoria Palawan using their Metrobank Cards:

PROPERTY	CATEGORY	OFFERS
Astoria Palawan	Room	Overnight stay for P5,500 in a Superior Room with breakfast
The Reserve (Astoria Palawan)	Dining	10% off on dinner buffet, dine-in menu, and room service for a minimum single-receipt spend of P1,000 and a maximum single-receipt spend of P5,000 from Monday to Thursday only from 10:00AM - 5:00PM.
The Habitat (Astoria Palawan)	Dining	10% off on dine-in menu for a minimum single-receipt spend of P1,000 and a maximum single-receipt spend of P5,000 from Monday to Thursday only from 10:00AM - 5:00PM.
Fine Nest, Rise & Roast (Astoria Palawan)	Dining	10% off on pastry display and coffee menu for a minimum single-receipt spend of P1,000 and a maximum single-receipt spend of P5,000 from Monday to Thursday only from 10:00AM - 5:00PM
Halo Dome (Astoria Palawan)	Dining	10% off on bar chow menu for a minimum single-receipt spend of P1,000 and a maximum single-receipt spend of P5,000 from Tuesday to Sunday only from 6:00PM to 12:00AM.
Mangrove Conference & Convention Center By Astoria at Astoria Palawan	Events Place	10% discount on all social packages with a minimum spend of P150,000

The promo period is from November 3, 2025 – October 20, 2026. Stay period is from November 3, 2025 to December 15, 2026. Blackout dates vary per property / brand.

**3. How to avail:**

- a. Call for bookings and inquiries: 09989613419. Cardholder must inform the reservations team that they will avail of the Metrobank promo.
- b. Send an e-mail to [reservations@astoriapalawan.com](mailto:reservations@astoriapalawan.com)
- c. Indicate your preferred stay dates, room category, number of rooms needed, number of persons per room together with the name and contact number of the lead guest;
- d. Reservations Team will confirm the room availability and a payment link will be sent to the cardholder not later than 36 hours;
- e. Full payment via payment link within the specified period is required to confirm the booking, otherwise, the hotel reserves the right to cancel the booking;
- f. Once full payment has been made, the hotel will send confirmation voucher via e-mail.

**4. Other Terms and Conditions on room accommodation:**

- Prior reservation and booking is required and must be coursed directly with Astoria's reservations office.
- The promo is not valid during peak seasons: Christmas and New Year Season (December 23, 2025 to January 2, 2026), Chinese New Year (February 14 – 22, 2026), Holy Week (April 2, 2026 – April 5, 2026).
- Rates are based on single or twin sharing accommodation.
- No minimum length of stay is required.
- All guestrooms are strictly non-smoking.
- Standard check-in is at 2:00PM. Standard check-out is at 12:00NN. Request for early check-in / late check-out not guaranteed and is subject to applicable charges.
- All guests are required to present a valid government-issued ID upon check-in.
- Offer is valid for a maximum of three (3) rooms per booking.
- Room rates include overnight accommodation, breakfast for 2 persons, and taxes. Extra person charge, room upgrade, food and beverage orders, and other incidentals incurred will be on guest's personal account and must be settled upon purchase at the property.
- Except during peak seasons, the same promo rate per night applies if the Metrobank cardholders extend their stay.
- In case of cancellation due to force majeure, reservation may be rebooked within six (6) months
- Only one amendment per booking is permitted. Furthermore, it must be made twenty-one (21) calendar days or more before the arrival date to avoid a no-show

administration charge. A flat rescheduling fee of P1,000 applies and will be charged to the card used to process the booking.

- Metrobank cardholder must be present during the check-in for security purposes. Otherwise, guests will not be allowed to stay.
- Metrobank cardholders must charge the total amount of the booking/s to their qualified Metrobank credit or debit card.
- Only one (1) qualified card will be accepted per cardholder, per transaction, even if he or she has more than one (1) qualified card.
- Banquet sales, private functions and parties are excluded from the promo.

**5. Other Terms and Conditions for Mangrove Conference & Convention Center By Astoria Palawan**

- The promo is not valid during peak season: Christmas and New Year Season (December 23, 2025 to January 2, 2026), Chinese New Year Season (February 14-22, 2026), Holy Week (April 2-5, 2026).
- A minimum spend of P150,000 is required to avail of the offer.
- A non-refundable reservation fee of P30,000 shall apply to reserve the venue.
- To avail of the promo, cardholders must send an email or call with their complete information via the following contact details:

Email: [sales@astoriapalawan.com](mailto:sales@astoriapalawan.com) or sales.ppc@astoria.com.ph

Mobile: 09175854435, 09985711625, 09175594341, or 09985976831

Landline: (02) 8687-1111 local 8301 or (048) 241-0083

**6. Other Terms and Conditions for Astoria Palawan dining restaurants:**

- The offer is valid for dine-in and room service transactions only.
- Dining offers are also available for non-guests.
- Promo for The Reserve, The Habitat, and Fine Nest, Rise & Roast is valid only from Mondays to Thursdays, 10:00 AM to 5:00 PM. Promo for Halo Dome is valid only from Tuesdays to Sundays, 6:00 PM to 12:00 AM.
- Prior reservation is required. Call 09175854435 / 09985976831 / 09985711625 / 09088727931 / (048) 2410083 or email [sales.ppc@astoria.com.ph](mailto:sales.ppc@astoria.com.ph) and [fb@astoriapalawan.com](mailto:fb@astoriapalawan.com)
- Promo is not valid during these dates: Halloween Weekend (October 31, 2025 – November 2, 2025), Christmas and New Year Season (December 16, 2025 – January 2, 2026), Valentine’s Day (February 14, 2026), Chinese New Year (February 17, 2026), Holy Week (April 2, 2026 – April 5, 2026), Mother’s Day (May 10, 2026), Father’s Day (June 21, 2026), Halloween Weekend (October 31, 2026 – November 2, 2026)
- The promo is based on a single-receipt purchase of P1,000 and a maximum single-receipt purchase of P5,000.
- Drinks, group meals and special offers are excluded from the promo.

7. All other fee pertaining to the transaction (e.g. service charge, taxes) will be shouldered by the cardholder.
8. The promo is non-refundable, non-transferable, non-shareable, non-cumulative, cannot be exchanged for cash or other products and cannot be used in conjunction with any other discounts, promotions, fixed price items, unless otherwise provided.
9. In the purchase of goods and services which are subject of this promo, senior citizens or persons with disability (PWD) can either avail of the promo or the discount provided under the Expanded Senior Citizens Act 2010 or Magna Carta for Persons with Disability, whichever is higher. However, VAT exemption shall be extended and applied during the event proper. Copy of the Senior/PWD ID should be presented to avail of the VAT Exemption during the event proper. If the Senior / PWD card holder will not be present upon check-in the VAT will be collected accordingly.
10. The use of the Metrobank Cards in connection with this promo is subject to the Terms and Conditions governing the issuance and use of Metrobank cards.
11. Metrobank reserves the right to disqualify a previously approved transaction subsequently cancelled or charged back within the promo period. Should a cardholder receive the **discount**, but was later on deemed unqualified for not meeting the requirements of the promo due to disputes arising from, but not limited to, erroneous, invalid, fraudulent or unauthorized transactions, the cost of the discount shall be charged by Metrobank to the cardholder's credit,debit, or prepaid card account.
12. Any amendment in the terms and conditions is subject to DTI approval.
13. The terms and conditions governing the issuance and use of Metrobank Cards, reminders and other provisions contained in the card carrier, statement of account, charge slips and other documents or instruments, which are made an integral part hereof by reference, shall likewise be resorted to in instances where they are applicable in this promo.
14. Any dispute concerning the products or services, including pricing, related to the promo shall be settled directly between the cardholder and Astoria Palawan, with the concurrence of the DTI. Metrobank shall be free from any liability in the event of such dispute.
15. In case of dispute in respect of Metrobank only and the cardholder's availment of the promo, the decision of Metrobank, with the concurrence of the DTI, shall be considered final.
16. By joining or availing of this promo, the cardholder confirms that he/she has read, understood and agreed to the promo mechanics and its terms & conditions.

17. For inquiries or concerns, please call the Metrobank Contact Center at (02) 88-700-700 (domestic toll-free 1-800-1888-5775) or send an e-mail to [customerservice@metrobankcard.com](mailto:customerservice@metrobankcard.com)
18. Metrobank is regulated by the Bangko Sentral ng Pilipinas (<https://www.bsp.gov.ph>)